

Our Ref : Circular 003/2020

Date : 06 April 2020

Dear Stakeholders,

RE: CAST Laboratories Pte Ltd (“CASTLab”) remains fully operational from 7/4/2020 to 4/5/2020

The COVID-19 situation is consistently developing but I would like to assure all clients that **CASTLab remain fully operational** during this period as the company has been classified under Essential services. Our business continuity plans are in effect and our supply chains have not been affected. We will continue to serve until external forces beyond our scope prevent us from doing so.

The health and safety of our stakeholders are of utmost priority and we have taken all necessary steps to ensure the health of our staff and visitors are addressed with enhanced safe distancing measures in place. Our mitigation measures to combat the virus are updated every time new guidelines are issued by the authorities and implemented almost immediately.

Lastly, I would like to assure that all our core values of integrity, reliability and unity remain intact during this difficult period.

Thank you and stay safe!

Yours faithfully

CAST Laboratories Pte Ltd



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Mr. Lim Eng Heng
Chief Executive Officer